



HEALTHGRADES®

GUIDING AMERICANS TO THEIR BEST HEALTH™

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HealthGrades would like to congratulate **Citrus Memorial Hospital** on being recognized with multiple prestigious national designations in 2011.

- ◆ The orthopedic team at CMH has been ranked in the **top 5% in the nation for Spinal Surgery** and in the **top 10% in the nation for Overall Orthopedic Services** for the 5th consecutive year (2007-2011). Moreover, its Spine Surgery program has been ranked as the #1 Spine Surgery program in the state of Florida for 2011.
- ◆ In addition to the national ranking of top 5%, the **Citrus Memorial Hospital orthopedic team received 5 star ratings in Overall Orthopedics (2007-2011), Hip Fracture Repair (2009-2011), Back & Neck Surgery without Fusion (2005-2011) and Fusion (2006-2011)**. Citrus Memorial Hospital's stroke program received 5 stars for 2011 and 2010 – signifying “Better than Expected” outcomes for their stroke and orthopedic patients.
- ◆ On March 9, 2011, Citrus Memorial was identified as a recipient of the **2011 HealthGrades Patient Safety Excellence Award™**, indicating that its patient safety ratings are in the top 5% of U.S. hospitals. Citrus Memorial Hospital is one of only 268 hospitals in the country to receive this designation.

The national distinctions for stroke, orthopedics and patient safety represent a very strong validation of the quality of care provided by the orthopedic and stroke teams at Citrus Memorial Hospital and to the families in the Citrus County community.

Millions of patients rely on HealthGrades' hospital ratings to find the highest quality hospitals in their communities. This is because HealthGrades ratings and awards are based solely on clinical performance. HealthGrades' hospital ratings and awards reflect the track record of patient outcomes at hospitals in the form of mortality and complication rates. HealthGrades rates hospitals independently based on data that hospitals submit to the federal government. No hospital can opt in or out of being rated, and no hospital pays to be rated. The HealthGrades *Thirteenth Annual HealthGrades Hospital Quality in America* study, the largest annual report of its kind, analyzed patient outcomes in nearly 40 million Medicare hospitalization records from 5,000 hospitals over the years 2007, 2008 and 2009.

HealthGrades' statistical analyses validates the fact that where people go to receive health care services makes a big difference in the quality of care they receive. Due to their efforts, the orthopedic and stroke programs at Citrus Memorial Hospital have outcomes which are among the best in the country. Furthermore, the attention to patient safety that all members of the Citrus Memorial Hospital provide to their patients helped ensure their patients have a much lower risk of experiencing a preventable patient safety event. This level of quality care with a record of consistency year over year does not happen by accident but is a testament to the commitment and dedication of the entire Citrus Memorial Hospital team to its culture that promotes transparency and a focus on quality in pursuit of excellence in patient care, driven by the hospital's leaders and practiced by each and every employee.

These results coupled with Citrus Memorial Hospital's continue pursuit of high quality patient care make Citrus Memorial Hospital a premier health care partner in their community and throughout the United States.



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Congratulations again to Citrus Memorial Hospital. You should not only be proud of the outstanding care you deliver, but also for the quality benchmarks you are setting for other hospitals to follow.

Sincerely,

Katherine Henschen

Katherine Henschen
Consultant, Provider Services